

## Inter-est Estimating FAQ's

**Q :** How do I fix an **'Application cannot be started'** error when opening an estimate ?

**A :** This error is caused by a corrupted version of the Inter-est program on your computer. To fix the problem you should delete the cached version from your computer to force a new version to be downloaded. Do this by following one of these steps:

1. Delete the [2.0](#) folder following folder on your machine:

<File://%USERPROFILE%\AppData\Local\Apps>

2. Run the following command to clear the Microsoft ClickOnce cache.
  - a. To run a command, press the windows & R key at the same time



- b. In the run command window type *rundll32 dfshim CleanOnlineAppCache* and click ok

